

OUR COMMERCIAL TEAM



Todd Pratt
Commercial Relationship Manager
(253) 286-5253 • tpratt@korum.com



Ed Konsmo
Commercial Relationship Manager
(253) 286-5005 • ekonsmo@korum.com

Your Experience Is Our Top Priority

As your Sales and Service partner, we want to help build your fleet of vehicles and keep them on the road. Allow us to demonstrate our commitment to excellence!

President's Award Winner

Korum Ford-Lincoln is among an elite group of Ford and Lincoln dealerships to be recognized with the President's Award by Ford Motor Company. The prestigious award honors dealerships that have excelled in automotive retailing by providing exceptional customer service and satisfaction.

Sales Hours

Monday - Friday 8 am - 5 pm
Saturday by Appointment

Service Hours

Monday - Friday 7 am - 6 pm
Saturday 7 am - 4:30 pm

Service closed Sunday | After Hours drop-off available

COMMERCIAL VEHICLE CENTER Sales & Service



815 2nd Street NE
Puyallup, WA 98371
(800) 566-7058 | www.KorumFord.com

COMMERCIAL SALES

Our Commitment to You - The Korum Commercial Vehicle team is focused on, and committed to, helping you manage your fleet. Time is money, and saving you money is our goal. Because of our commitment to your business needs, Korum Ford-Lincoln was selected by Ford as a **Business Preferred Network (BPN) dealer**, and we stand ready to find the right solutions for you and your business.

Purchasing & Vehicle Ordering - Our team of product experts will consult with you to find, or build, the perfect vehicle for your situation. We will retain these vehicle templates making future orders much simpler and creating consistency in your fleet.

Upfitting - From "no frills" to a fully custom work vehicle, we can meet all of your upfitting needs, including service bodies, utility vans, dump bodies, contractor bodies, platform bodies, canopies, and more. We look forward to building a more customized approach with you upon learning more about your needs.



Commercial Relationship Managers

Todd Pratt (253) 286-5253
Ed Konsmo (253) 286-5005

815 2nd Street NE
Puyallup, WA 98371
(253) 845-6600 | www.KorumFord.com

COMMERCIAL SERVICE

Korum Ford-Lincoln Top-Rate Technicians - We have 17 Certified Technicians and 5 Senior Master Certified Technicians so you can be confident that our staff understands the unique needs of your fleet and have been trained on up-to-date repair technology.

We Service All Makes and Models - Does your fleet have a variety of makes? Do you have trucks, cars, and vans? Our staff is trained to work on all vehicle makes and models and will gladly assist with all your maintenance and repair needs.

Our 100% "Fix It Right The First Time" Pledge - Let our pros fix it right...the first time. Fast, Easy Service. You don't want to wait any longer than necessary to get your vehicle back and we want you to be completely satisfied with our service the first time, every time.

Quality OEM Replacement Parts - Nothing beats the original. We use Ford Genuine Parts and provide a 2-year unlimited mileage warranty on replacements.

Lube Turnaround Guarantee - We know you have more important things to do than wait for an oil change. We guarantee a 60 minute turn around for all vehicles with an appointment.

Value - It's our goal to offer you the best quality parts and service at competitive pricing, providing you with the best value.

Before and After Hours Drop Off - We know your time is valuable. We offer before and after hour drop off so you can make the most of your working hours.

Porter Services - Talk to our friendly appointment coordinators to schedule a free ride in our courtesy shuttle.

THE WORKS™ FUEL SAVER PACKAGE

\$39⁹⁵
Gas Models

\$92⁹⁵
Diesel Models

Includes:

- Oil Change
- Fluid Top-off
- Tire Rotation
- Multi-point Check
- Vehicle Wash
- Vacuum

*Retail purchases only. Up to 5 quarts of synthetic blend oil for gas models or 14 quarts of synthetic blend oil for diesels and oil filter. Taxes and disposal fees extra. Hybrid battery test excluded. See Service Advisor for exclusions and complete details. Offer expires 9/30/14.



90,000+ mile vehicle New Customer Welcome Special **10% OFF** **Parts & Service**

*First time customers only and vehicles with 90,000 miles or more. See Service Advisor for complete details. Offer expires 9/30/14.



With Genuine Parts and Service, your vehicle gets the treatment it needs, from the people who know it best. Our Technicians and Service Advisors have the training, the equipment, and the quality parts needed to keep your vehicle running in top condition. Service at your dealer is fast, accurate, and competitively priced. It's the best way to protect your investment, maintain your warranty, and ensure that you get top dollar at resale.

**Call (253) 841-7609 to
schedule your
appointment today
or schedule online at
KorumFord.com**

The Korum Automotive Group has served the Puget Sound area in the sales and service of new and pre-owned vehicles since 1956.

2012 PTS Performance Challenge Winners

Korum's Dawn Kraves, Jackson McComish and Kyle Morrison are among 200 technicians nationwide to win the Ford PTS Challenge award. The PTS Performance Challenge is a Ford Motor Company recognition contest that grades job accomplishments in several categories, including Fix-It-Right-The-First-Time performance, retail sales, support and technical training.

2012 President's Award Winner

Korum Ford-Lincoln is among an elite group of Ford and Lincoln dealerships to be recognized with the 2012 President's Award by Ford Motor Company. The prestigious award honors dealerships that have excelled in automotive retailing in 2012 by providing exceptional customer service and satisfaction.

GAS ENGINES

RECOMMENDED MAINTENANCE SCHEDULE

**100 River Road
Puyallup, WA 98371
(253) 841-7609
WWW.KORUM.COM**

KORUM RECOMMENDED MAINTENANCE SCHEDULE FOR GAS ENGINES

5,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT AND TOP OFF FLUID LEVELS
- * LUBRICATE CHASSIS AS NEEDED
- * PERFORM MULTI-POINT INSPECTION
- * ROTATE TIRES

STARTING AT \$39.95+ tax

15,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT & TOP OFF FLUID LEVELS
- * INSPECT EXHAUST SYSTEM
- * LUBRICATE CHASSIS AS NEEDED
- * INSPECT STEERING FLUID, LINKAGE & SUSPENSION
- * REPLACE IN CABIN FILTER
- * REPLACE ENGINE AIR FILTER
- * CLEAN BATTERY AND INSTALL PROTECTIVE PADS
- * FUEL SYSTEM TREATMENT
- * INSTALL PREMIUM ENGINE TREATMENT
- * PERFORM MULTI-POINT INSPECTION
- * ROTATE TIRES

STARTING AT \$199+ tax

30,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT AND TOP OFF FLUID LEVELS
- * INSPECT EXHAUST SYSTEM
- * LUBRICATE CHASSIS AS NEEDED
- * INSPECT STEERING FLUID, LINKAGE & SUSPENSION
- * REPLACE IN CABIN FILTER
- * REPLACE ENGINE AIR FILTER
- * CLEAN BATTERY AND INSTALL PROTECTIVE PADS
- * PERFORM FUEL INDUCTION CLEANING
- * INSTALL PREMIUM ENGINE TREATMENT
- * PERFORM BRAKE FLUID EXCHANGE
- * PERFORM MULTI-POINT INSPECTION
- * LUBRICATE HINGES, LATCHES & WEATHERSTRIPS
- * ROTATE TIRES

STARTING AT \$399+ tax

60,000 MILE SERVICE

- * EVERYTHING IN THE 30000 MILE SERVICE
- PLUS:
- * POWER STEERING FLUSH
- * AUTOMATIC TRANS FLUSH

STARTING AT \$749+ tax

90,000 MILE SERVICE

- * EVERYTHING IN THE 30000 MILE SERVICE
 - PLUS:
 - * COOLANT FLUSH
 - * SPARK PLUGS DUE AT 100,000.
- (Ask for a quote)

STARTING AT \$599+ tax

AVAILABLE SERVICE SPECIALS

COOLING SYSTEM FLUSH	179.95
FUEL INDUCTION CLEANING	179.95
FLUSH AUTO TRANS FLUID	239.95
POWER STEERING SERVICE	159.95
BRAKE FLUID EXCHANGE	119.95
REAR DIFFERENTIAL SERVICE	179.95
FRONT DIFFERENTIAL SERVICE	159.95
REPLACE IN-CABIN AIR FILTER	59.95
TRANSFER CASE SERVICE	119.95
REPLACE FRONT BRAKES	199.95
REPLACE REAR BRAKE PADS	199.95
ALIGNMENT	89.95
REPLACE FRONT WIPERS	29.95
BATTERY SERVICE	19.95
REPLACE AIR FILTER	32.95
NITRO TIRE FILL	39.95

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DIESEL ENGINES

RECOMMENDED MAINTENANCE SCHEDULE

**100 River Road
Puyallup, WA 98371
(253) 841-7609
WWW.KORUM.COM**

KORUM RECOMMENDED MAINTENANCE SCHEDULE FOR DIESEL ENGINES

5,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT AND TOP OFF FLUID LEVELS
- * LUBRICATE CHASSIS AS NEEDED
- * PERFORM MULTI-POINT INSPECTION
- * ROTATE TIRES

STARTING AT \$99.95+ tax

15,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT AND TOP OFF FLUID LEVELS
- * INSPECT EXHAUST SYSTEM
- * ADD PREMIUM FUEL TREATMENT
- * LUBRICATE CHASSIS AS NEEDED
- * INSPECT STEERING FLUID, LINKAGE & SUSPENSION
- * INSPECT ENGINE AIR FILTER
- * CLEAN BATTERY AND INSTALL PROTECTION PADS
- * REPLACE FUEL FILTER
- * PERFORM MULTI-POINT INSPECTION
- * ROTATE TIRES

STARTING AT \$349+ tax

30,000 MILE SERVICE

- * REPLACE ENGINE OIL AND FILTER
- * INSPECT BRAKES
- * ADJUST TIRE PRESSURE
- * INSPECT UNDERCARRIAGE FOR DAMAGE OR LEAKS
- * INSPECT AND TOP OFF FLUID LEVELS
- * INSPECT EXHAUST SYSTEM
- * CLEAN FUEL INJECTORS
- * LUBRICATE CHASSIS AS NEEDED
- * INSPECT STEERING FLUID, LINKAGE & SUSPENSION
- * INSPECT ENGINE AIR FILTER
- * CLEAN BATTERY AND INSTALL PROTECTION PADS
- * REPLACE FUEL FILTER
- * PERFORM BRAKE FLUID EXCHANGE
- * PERFORM MULTI-POINT INSPECTION
- * LUBRICATE HINGES, LATCHES & WEATHERSTRIPS
- * ROTATE TIRES

STARTING AT \$649+ tax

60,000 MILE SERVICE

- * EVERYTHING IN THE 30000 MILE SERVICE
- PLUS:*
- * POWER STEERING FLUSH
- * AUTOMATIC TRANS FLUSH

STARTING AT \$999+ tax

90,000 MILE SERVICE

- * EVERYTHING IN THE 30000 MILE SERVICE
- PLUS:*
- * COOLANT FLUSH

STARTING AT \$829+ tax

AVAILABLE SERVICE SPECIALS

COOLING SYSTEM FLUSH	209.95
FUEL INDUCTION CLEANING	189.95
FLUSH AUTO TRANS FLUID	279.95
POWER STEERING SERVICE	159.95
BRAKE FLUID EXCHANGE	119.95
REAR DIFFERENTIAL SERVICE	179.95
FRONT DIFFERENTIAL SERVICE	159.95
REPLACE IN CABIN AIR FILTER	59.95
TRANSFER CASE SERVICE	119.95
REPLACE FRONT BRAKES	199.95
REPLACE REAR BRAKE PADS	199.95
ALIGNMENT	89.95
REPLACE FRONT WIPERS	29.95
BATTERY SERVICE	49.95
REPLACE AIR FILTER (6.9 & 7.3)	42.95
REPLACE AIR FILTER (6.0 & 6.4)	92.95

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